

## TERMS AND CONDITIONS

Verbelle

Last Updated: 22nd June, 2026

These Terms and Conditions ("Terms") govern access to and use of the website [Insert Website URL] (the "Site") and all live and recorded online courses, classes, content, and related services (collectively, the "Services") offered by Verbelle, a business operating under the legal name [Insert Registered Business/Legal Name], having its registered office at [Insert Registered Business Address] ("Verbelle," "we," "us," or "our").

By accessing the Site, creating an account, enrolling in a course, or making a payment through the Site, you ("User," "you," or "your") agree to be bound by these Terms. If you do not agree to these Terms, you must not access or use the Services.

If you are accepting these Terms on behalf of a company, school, or other legal entity, you represent that you have the authority to bind that entity, in which case "you" refers to that entity.

### 1. ABOUT VERBELLE

Verbelle is an online education platform that offers live, instructor-led classes and pre-recorded courses on [Insert subject area(s)/categories, e.g., "language learning, professional skills, and creative arts"]. Courses may be delivered through live video sessions, downloadable or streamed recordings, course materials, assessments, and related digital resources, as described on the relevant course page at the time of purchase.

### 2. ELIGIBILITY

2.1 You must be at least 18 years old to register an account and make a purchase on the Site. Users under 18 may use the Services only under the supervision of, and with an account created by, a parent or legal guardian who agrees to these Terms on their behalf.

2.2 By using the Services, you represent that you have the legal capacity to enter into a binding agreement under the laws of your jurisdiction.

### 3. ACCOUNT REGISTRATION AND SECURITY

3.1 To enroll in a course, you must create an account by providing accurate, current, and complete information, including your name, email address, and phone number.

3.2 You are responsible for maintaining the confidentiality of your account login credentials and for all activities that occur under your account.

3.3 You agree to notify Verbelle immediately at [Insert Support Email] of any unauthorized use of your account or any other breach of security.

3.4 Verbelle is not liable for any loss or damage arising from your failure to comply with this section or from unauthorized access to your account that results from your own negligence.

3.5 You agree to keep your registration information, including contact and billing details, accurate and up to date at all times.

#### 4. COURSE ENROLLMENT AND ACCESS

4.1 Upon successful payment, you will receive access to the purchased course for the duration specified on the course page ("Access Period"). Unless otherwise stated, access to recorded course content is granted for [Insert duration, e.g., "12 months from the date of purchase"].

4.2 Live sessions are conducted at scheduled times communicated at the time of enrollment. It is your responsibility to attend live sessions at the scheduled time. Recordings of live sessions, where made available, will be uploaded within a reasonable time after the session and may be subject to the Access Period.

4.3 Verbelle reserves the right to reschedule, modify the format of, or substitute the instructor for any live session, with reasonable advance notice where practicable.

4.4 Course content, including live sessions, is licensed for your personal, non-commercial use only. You may not record, download, reproduce, distribute, broadcast, resell, or share course content or your access credentials with any third party.

4.5 Verbelle reserves the right to suspend or terminate your access to a course without refund if you violate these Terms, including unauthorized sharing or distribution of course content.

#### 5. FEES AND PAYMENTS

5.1 All fees for courses are listed on the Site in the applicable currency and are payable in full at the time of enrollment, unless an installment plan is explicitly offered.

5.2 Payments on the Site are processed through Zoho Payments and its associated payment processors. By making a payment, you also agree to be bound by the applicable terms of Zoho Payments and its payment processors, in addition to these Terms.

5.3 Verbelle does not store your full card or payment credentials. Payment information is collected and processed directly by our payment processor in accordance with applicable data security standards.

5.4 Prices are subject to change at any time without prior notice; however, changes will not affect courses already purchased.

5.5 You are responsible for any taxes, duties, or charges applicable to your purchase under the laws of your jurisdiction.

## 6. REFUNDS AND CANCELLATIONS

6.1 ALL SALES ARE FINAL. Verbelle does not offer refunds, credits, or exchanges for any course, live session, or recorded content, under any circumstances, including but not limited to non-attendance, dissatisfaction with content, technical issues on your end, change of mind, or early termination of access. By making a payment, you acknowledge and agree to this no-refund policy.

6.2 This no-refund policy applies regardless of how much of a course you have accessed or completed, and regardless of whether a live session was missed, rescheduled, or recorded.

6.3 Where applicable law mandates a right to a refund, cancellation, or cooling-off period that cannot be waived by agreement, this Section 6 will apply only to the extent permitted by such law.

6.4 In the event of a dispute regarding a payment (including chargebacks), Verbelle reserves the right to investigate the matter and may suspend access to the relevant course pending resolution. You remain solely responsible for any chargeback initiated in connection with a purchase governed by this no-refund policy.

## 7. INTELLECTUAL PROPERTY

7.1 All content available through the Services, including course videos, live session recordings, course materials, text, graphics, logos, the Verbelle name and brand, and the design of the Site, is the property of Verbelle or its licensors and is protected by applicable intellectual property laws.

7.2 No right, title, or interest in any course content is transferred to you. You are granted a limited, non-exclusive, non-transferable, revocable license to access and view course content for personal learning purposes only, during the applicable Access Period.

7.3 You may not copy, modify, reverse engineer, publicly display, republish, or create derivative works from any part of the Services without our prior written consent.

## 8. USER CONDUCT

8.1 You agree that you will not:

- (a) use the Services for any unlawful purpose or in violation of these Terms;
- (b) share your account credentials or allow another person to access a course on your behalf;
- (c) record, screen-capture, download, or redistribute live or recorded sessions without authorization;
- (d) upload or transmit any content that is defamatory, obscene, abusive, harassing, or infringes the rights of any third party;
- (e) disrupt or interfere with live sessions, including through abusive behavior toward instructors or other participants;
- (f) attempt to gain unauthorized access to any portion of the Site, other user accounts, or Verbelle's systems;
- (g) use any automated means (bots, scrapers, etc.) to access or extract data from the Site without permission;
- (h) impersonate any person or misrepresent your affiliation with any person or entity.

8.2 Verbelle reserves the right to remove any user from a live session, suspend an account, or terminate access to the Services, without refund, in the event of a violation of this Section.

## 9. THIRD-PARTY SERVICES AND LINKS

The Services may use or link to third-party platforms (such as video conferencing tools or payment processors) to facilitate course delivery and payments. Verbelle is not responsible for the content, policies, or practices of any third-party service, and your use of such services may be subject to their own terms and privacy policies.

## 10. DISCLAIMER OF WARRANTIES

10.1 The Services are provided on an "as is" and "as available" basis. Verbelle makes no warranty that the Services will be uninterrupted, error-free, or completely secure.

10.2 While Verbelle takes reasonable care in curating course content, we do not guarantee specific learning outcomes, certifications, career results, or proficiency levels from completing any course.

10.3 To the fullest extent permitted by applicable law, Verbelle disclaims all warranties, express or implied, including warranties of merchantability, fitness for a particular purpose, and non-infringement.

## 11. LIMITATION OF LIABILITY

11.1 TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, VERBELLE, ITS DIRECTORS, OFFICERS, EMPLOYEES, INSTRUCTORS, AND AFFILIATES SHALL HAVE NO LIABILITY WHATSOEVER, WHETHER DIRECT, INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, EXEMPLARY, OR PUNITIVE, ARISING OUT OF OR IN CONNECTION WITH THE SERVICES, INCLUDING ANY COURSE CONTENT, LIVE SESSION, TECHNICAL FAILURE, SERVICE INTERRUPTION, DATA LOSS, LEARNING OUTCOME, OR THIRD-PARTY CONDUCT, REGARDLESS OF THE LEGAL THEORY ASSERTED (INCLUDING CONTRACT, TORT, OR OTHERWISE), AND EVEN IF VERBELLE HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH LOSS OR DAMAGE.

11.2 You acknowledge that you use the Services entirely at your own risk, and that Verbelle's total liability to you in connection with the Services, however arising, shall be nil, except as set out in Section 11.3.

11.3 Nothing in these Terms excludes or limits liability that cannot be excluded or limited under applicable law, including liability for fraud, willful misconduct, or death or personal injury caused by gross negligence. To the extent any liability cannot be lawfully excluded, it is limited to the minimum extent required by such law.

## 12. INDEMNIFICATION

You agree to indemnify and hold harmless Verbelle, its officers, employees, instructors, and affiliates from and against any claims, liabilities, damages, losses, and expenses (including reasonable legal fees) arising out of or in any way connected with your breach of these Terms, your violation of any law, or your infringement of any third-party right.

## 13. TERMINATION

13.1 You may stop using the Services and close your account at any time by contacting us at [Insert Support Email].

13.2 Verbelle may suspend or terminate your account or access to any course, with or without notice, if you breach these Terms, engage in fraudulent or abusive conduct, or for any other reason permitted under applicable law, including instructions from our payment processor relating to fraud or risk concerns.

13.3 Provisions of these Terms that by their nature should survive termination (including Sections 7, 10, 11, 12, and 14) shall survive any termination of your account or these Terms.

#### 14. GOVERNING LAW AND DISPUTE RESOLUTION

14.1 These Terms shall be governed by and construed in accordance with the laws of India, without regard to its conflict of law principles.

14.2 Subject to applicable law, any dispute arising out of or in connection with these Terms shall be subject to the exclusive jurisdiction of the courts at [Insert City, e.g., "Mumbai, Maharashtra"], India.

14.3 Before initiating any formal proceeding, you agree to first contact Verbelle at [Insert Support Email] to attempt to resolve the dispute informally.

#### 15. CHANGES TO THESE TERMS

15.1 Verbelle reserves the right to modify or update these Terms at any time, at its sole discretion. Material changes will be notified to you via email or a prominent notice on the Site at least [Insert number, e.g., "7"] days before taking effect.

15.2 Your continued use of the Services after any such change constitutes your acceptance of the revised Terms. If you do not agree to the revised Terms, you must stop using the Services.

15.3 The "Last Updated" date at the top of this page indicates when these Terms were last revised.

#### 16. PRIVACY

Your use of the Services is also governed by our Privacy Policy, available at [Insert Privacy Policy URL], which explains how we collect, use, and protect your personal information, including information shared with our payment processor, Zoho Payments, for verification and transaction processing.

#### 17. SEVERABILITY AND ENTIRE AGREEMENT

17.1 If any provision of these Terms is found to be invalid or unenforceable, the remaining provisions will continue in full force and effect.

17.2 These Terms, together with our Privacy Policy, constitute the entire agreement between you and Verbelle with respect to the Services and supersede any prior agreements.

## 18. CONTACT US

If you have any questions, concerns, or support requests regarding these Terms or the Services, please contact us at:

Verbelle

Email: [verbellehub@gmail.com](mailto:verbellehub@gmail.com)

Website: [www.verbelle.in](http://www.verbelle.in)

---

END OF DOCUMENT